

Student Roost AirPods (5th Generation) Promotion Terms and Conditions

1. Promoter

1.1 The promoter of this promotion is **Student Roost** ("Promoter").

2. Offer

2.1 The first one hundred (100) customers to make a qualifying booking during the Promotion Period and satisfy all eligibility requirements set out in these Terms and Conditions will be eligible to receive one pair of **AirPods (5th Generation) with Active Noise Cancellation & USB-C Charging Case, White** ("Reward").

2.2 The Reward is limited to the first one hundred (100) qualifying bookings only.

2.3 The promotion will close at 23:59 BST on 17 September 2026 or when one hundred (100) qualifying bookings have been received and validated, whichever occurs first.

2.4 The Reward has no cash alternative, is non-transferable and cannot be exchanged for any other product, service or credit.

3. Promotion Period

3.1 The promotion opens at **09:00 BST on 16 September 2026** and closes at **23:59 BST on 17 September 2026**, unless closed earlier in accordance with clause 2.3.

3.2 Any bookings made outside the Promotion Period will not qualify for the promotion.

4. Eligibility

4.1 To qualify for the Reward, a customer must:

- a. make a booking at a Student Roost property during the Promotion Period;
- b. book any available room type;
- c. enter into a tenancy agreement with a duration exceeding twelve (12) weeks;
- d. complete all booking requirements requested by Student Roost;
- e. check in to their booked accommodation no later than **19 October 2026**; and
- f. not have any outstanding rent arrears or other overdue charges on their account at the time eligibility is verified.

4.2 This promotion is available across **all Student Roost properties and all room types**, subject to availability.

4.3 Only one (1) Reward may be claimed per customer and per tenancy agreement.

5. Allocation of Rewards

5.1 Eligibility for the Reward will be determined by the order in which qualifying bookings are successfully completed and validated by Student Roost.

5.2 The first one hundred (100) qualifying bookings meeting all eligibility requirements will receive a Reward.

5.3 Student Roost's decision regarding qualification, validation and allocation of Rewards shall be final.

5.4 Where bookings cannot be validated, are incomplete, fail to satisfy the eligibility requirements or subsequently become ineligible, the associated Reward allocation may be withdrawn.

6. Booking Requirements and Exclusions

6.1 A booking will not qualify for the Reward where:

- a. the tenancy length is twelve (12) weeks or less;
- b. the booking is cancelled, terminated, withdrawn or amended so that it no longer meets the qualifying criteria;
- c. the customer fails to check in by 19 October 2026;
- d. the customer has outstanding rent arrears or overdue charges when eligibility is assessed;
- e. Student Roost reasonably suspects fraudulent activity, abuse of the promotion or manipulation of the booking process; or
- f. the customer otherwise breaches these Terms and Conditions.

6.2 Student Roost reserves the right to request reasonable evidence of eligibility before issuing a Reward.

7. Reward Fulfilment

7.1 Qualifying customers will be notified by Student Roost once eligibility has been confirmed.

7.2 Rewards will be available for collection from the reception of the customer's booked Student Roost property from **26 October 2026**.

7.3 Customers must collect their Reward within **seven (7) calendar days** of 26 October 2026 unless otherwise notified by Student Roost.

7.4 Customers may be required to provide photographic identification and/or proof of tenancy before a Reward is released.

7.5 Where a Reward is not collected within the period specified in clause 7.3, Student Roost reserves the right to deem the Reward forfeited and no replacement or alternative compensation will be offered.

8. Cancellations, Transfers and Changes

8.1 If a qualifying booking is cancelled, terminated, withdrawn or otherwise becomes ineligible before the Reward is collected, entitlement to the Reward will be withdrawn.

8.2 If a customer is eligible for a Reward but subsequently fails to satisfy the requirements contained within these Terms and Conditions, Student Roost reserves the right to withdraw the Reward before collection.

8.3 Room changes, tenancy amendments, transfers or other booking changes may affect eligibility where the amended booking no longer satisfies the qualifying criteria.

9. Availability and Substitutions

9.1 Student Roost reserves the right to substitute the Reward with an alternative product of equal or greater value where circumstances beyond its reasonable control make this necessary.

9.2 Student Roost does not guarantee availability of any specific product batch, packaging variant or manufacturer specification beyond the description set out in clause 2.1.

10. General

10.1 This promotion cannot be claimed retrospectively.

10.2 This promotion may be used in conjunction with any other Student Roost offer, incentive, referral scheme, discount or promotion available at the time of booking, unless expressly stated otherwise in the terms of the other promotion.

10.3 Student Roost accepts no responsibility for technical failures, booking system errors, network interruptions or events outside its reasonable control that affect participation in the promotion.

10.4 Student Roost reserves the right to refuse, withdraw or recover a Reward where it reasonably believes a customer has acted fraudulently, dishonestly or in breach of these Terms and Conditions.

10.5 Personal data will be processed in accordance with Student Roost's Privacy Notice and applicable data protection legislation.

10.6 Student Roost reserves the right to amend, suspend or withdraw this promotion where reasonably necessary due to circumstances beyond its reasonable control, regulatory requirements or operational necessity.