

1. The first 40 customers who make a room booking at Chapel Heights for the 2026/27 academic year between 00:01 BST on 18 June 2026 and 23:59 BST on 31 July 2026, or until all 40 bus passes have been allocated, whichever occurs first ("Offer Period"), will receive a free bus pass, subject to these terms and conditions.
2. There are only 40 free bus passes available. This offer is open to new customers, existing customers who currently hold a tenancy agreement with Student Roost for the 2025/26 academic year, and customers booking through an approved Student Roost agent.
3. To qualify a customer must:
 - complete a booking for the 2026/27 academic year at Chapel Heights during the Offer Period; and
 - enter the code CHBusPass in their booking application; and
 - if applicable, make a booking through an approved Student Roost agent; and
 - be aged 18 years or older at the start of the 2026/27 tenancy period; and
 - be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
 - check in to Chapel Heights on or before 20 October 2026; and
 - if an existing customer, pay all rent instalments due and any other outstanding amounts or fees owed to Student Roost under their 2025/26 tenancy agreement; and
 - not give notice to cancel their 2026/27 tenancy agreement.

For a booking to complete, the customer must have accepted the terms and conditions of Student Roost's 2026/27 tenancy agreement, paid the deposit (if any), their guarantor must have signed and returned the guarantee agreement and any applicable cooling off period must have expired without the customer giving notice of cancellation. Internet access is required.

4. Rooms are subject to availability.
5. This offer is available on all room types and tenancy lengths at Chapel Heights unless otherwise stated by Student Roost.
6. Eligibility for the offer will be determined by the date and time a booking is fully completed. Once all 40 bus passes have been allocated, the offer will automatically close, regardless of whether the Offer Period has ended.
7. This offer cannot be applied retrospectively to customers who have already completed a room booking for the 2026/27 academic year.
8. This offer excludes bookings for the 2026/27 academic year referred through a nomination agreement or a referral agreement.

9. Only one free bus pass is available per qualifying customer. Customers in dual occupancy rooms are only entitled to one bus pass between them.
10. Qualifying customers will be contacted by email by 31 October 2026 with details regarding collection or delivery of their bus pass, subject to the qualifying customer having checked in by 20 October 2026 and confirming their email address on check-in.
11. Customers who do not check in on or before 20 October 2026 will forfeit entitlement to the free bus pass.
12. The free bus pass is personal to the qualifying customer and is non-transferable. No cash alternative is available.
13. Student Roost reserves the right to substitute the advertised bus pass with an alternative travel-related benefit of equal or greater value if, for any reason, it is unable to procure the advertised bus pass.
14. The Arriva Bus Pass is subject to the terms and conditions of Arriva and may be subject to route, geographic area, time period and usage restrictions imposed by Arriva. Student Roost accepts no responsibility for any changes, suspension or withdrawal of services by Arriva.
15. If a customer cancels their 2026/27 tenancy agreement during the tenancy period they will forfeit entitlement to the Arriva Bus Pass. If the Arriva Bus Pass has already been issued, Student Roost reserves the right to recover the Arriva Bus Pass or charge the customer the value of the benefit provided.
16. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
17. This offer can be used in conjunction with any other Student Roost offer or promotion unless expressly stated otherwise.
18. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.
19. Student Roost reserves the right to withdraw, amend or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.