

## **FreeNeo26 – Selected properties and room types**

1. The first 290 customers who make a qualifying room booking at a participating Student Roost property for the 2026/27 academic year between 17:00 BST on 24 June 2026 and 23:59 BST on 31 July 2026, or until all 290 promotional devices have been allocated, whichever occurs first ("Offer Period"), will receive an APPLE MacBook Neo laptop, subject to these terms and conditions.
2. There are only 290 APPLE MacBook Neo laptops available. This offer is open to new customers, existing customers who currently hold a tenancy agreement with Student Roost for the 2025/26 academic year, and customers booking through an approved Student Roost agent.
3. To qualify a customer must:
  - complete a booking for the 2026/27 academic year during the Offer Period at one of the participating properties listed below; and
  - book a tenancy period of 51 weeks; and
  - meet any applicable room-type restrictions listed below; and
  - enter the code FREENEO26 in their booking application; and
  - if applicable, make a booking through an approved Student Roost agent; and
  - be aged 18 years or older at the start of the 2026/27 tenancy period; and
  - be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
  - check in to their Student Roost property on or before 20 October 2026; and
  - if an existing customer, pay all rent instalments due and any other outstanding amounts or fees owed to Student Roost under their 2025/26 tenancy agreement; and
  - not give notice to cancel their 2026/27 tenancy agreement.

For a booking to complete, the customer must have accepted the terms and conditions of Student Roost's 2026/27 tenancy agreement, paid the deposit (if any), their guarantor must have signed and returned the guarantee agreement and any applicable cooling-off period must have expired without the customer giving notice of cancellation. Internet access is required.

4. Rooms are subject to availability.
5. This offer is only available on 51-week tenancy agreements at the following participating properties and room types:
  - The Depot – all room types
  - Chapel Heights – all room types
  - Brewers Court – all room types
  - Lady Nic Court – all room types
  - Panmure Court – all room types
  - Portsburgh Court – all room types
  - Dobbie's Point – Studio room types only

- Merchant Studios – all room types excluding Classic and Classic Plus
- St. Mungo's – Studio room types only
- Mannequin House – Ensuite Gold and Ensuite Platinum room types only
- Deakins Place – Studio room types only
- Vincent Place – Studio and Apartment room types only

All other properties, room types and tenancy lengths are excluded from this offer.

6. Eligibility for the offer will be determined by the date and time a booking is fully completed. Once all 290 APPLE MacBook Neo laptops have been allocated, the offer will automatically close, regardless of whether the Offer Period has ended.
7. This offer cannot be applied retrospectively to customers who have already completed a room booking for the 2026/27 academic year.
8. This offer excludes bookings for the 2026/27 academic year referred through a nomination agreement or a referral agreement.
9. Only one APPLE MacBook Neo laptop is available per qualifying customer. Customers in dual occupancy rooms are only entitled to one device between them.
10. Qualifying customers will be contacted by email by 31 October 2026 with details regarding delivery of their APPLE MacBook Neo laptop, subject to the qualifying customer having checked in by 20 October 2026 and confirming their email address on check-in.
11. Customers who do not check in on or before 20 October 2026 will forfeit entitlement to the APPLE MacBook Neo laptop.
12. The APPLE MacBook Neo laptop is personal to the qualifying customer and is non-transferable.
13. Device colour is subject to availability and cannot be guaranteed. Student Roost reserves the right to allocate colours at its discretion.
14. Student Roost reserves the right to substitute the APPLE MacBook Neo laptop with an alternative item of equal or greater value if for any reason it is unable to procure the advertised device. No cash alternative is available.
15. By completing a room booking a customer gives their consent for their email address and contact details to be used by Student Roost and any third-party fulfilment provider for the purpose of contacting them and arranging delivery of the device.
16. If a customer cancels their 2026/27 tenancy agreement during the tenancy period they will forfeit entitlement to the APPLE MacBook Neo laptop. If the device has already been dispatched or delivered, Student Roost reserves the right to recover the device or charge the customer the retail value of the device.
17. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical

malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

18. This offer can be used in conjunction with any other Student Roost offer or promotion unless expressly stated otherwise.

19. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.

20. Student Roost reserves the right to withdraw, amend or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.