

## **HYDROGEN TRAM PASS OFFER (2026/27) - TERMS & CONDITIONS**

The first 20 customers who complete a room booking for the 2026/27 academic year at Hydrogen will receive a free Nottingham Express Transit (NET) annual tram pass, subject to these terms and conditions. No cash alternative is available.

1. This offer is open between 9:00am GMT on 23 January 2026 until all the NET annual tram passes have been allocated or 23:59pm BST on 6 May 2026, whichever is earlier (“Offer Period”).
2. To qualify a customer must:
  - a) complete a room booking for the 2026/27 academic year during the Offer Period at Hydrogen, for a minimum tenancy period of 45 weeks AND, if applicable, make the room booking through an approved Student Roost agent; and
  - b) enter the code TRAM26 in their booking application; and
  - c) be aged 18 years or older at the start of the 2026/27 tenancy period; and
  - d) be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
  - e) check-in to Hydrogen at the start of the 2026/27 tenancy and not have given notice of cancellation; and
  - f) if an existing customer, not be in rent arrears under their 2025/26 tenancy agreement or otherwise in breach of their 2025/26 tenancy agreement or any prior tenancy agreement with Student Roost; and
  - g) pay the first rent instalment due under their 2026/27 tenancy agreement in cleared funds by the due date.
3. Bookings completed outside of the Offer period are not eligible for this offer.
4. Rooms are subject to availability.
5. Only one NET annual tram pass per qualifying customer is permitted. Customers in dual occupancy rooms are only entitled to one NET annual tram pass.
6. This offer (i) cannot be applied retrospectively to customers who have already completed a room booking at Hydrogen for the 2026/27 academic year, and (ii) excludes bookings for the 2026/27 academic year referred through a nomination or referral agreement.
7. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
8. A code for the NET annual tram pass will be emailed to qualifying customers by 23.59pm BST on 20 October 2026 via the email address provided to Student Roost during the room booking process. The code can be redeemed on the NET app.

9. If the qualifying customer does not check-in to Hydrogen at the start of the 2026/27 tenancy period they will forfeit entitlement to the NET annual tram pass.
10. If a customer does not pay the first rent instalment due under their 2026/27 tenancy agreement by the due date they will forfeit entitlement to the NET annual tram pass.
11. The NET annual tram pass is personal to the qualifying customer and is non-transferable.
12. Use of the NET annual tram pass is subject to the terms and conditions of the issuing organisation. Student Roost is not liable for any loss or damage arising out of a qualifying customer's use of the NET annual tram pass.
13. Student Roost reserves the right to substitute the NET annual tram pass with an alternative item of equal value if for any reason it is unable to procure a NET annual tram pass. No cash alternative is available.
14. By completing a room booking a customer gives their consent for their email address and contact details to be (i) used by Student Roost for the purpose of contacting them in connection with this offer and (ii) shared with NET for the purposes of sending them a NET annual tram pass.
15. Customers living with Student Roost who are in rent arrears or otherwise in breach of a 2025/26 tenancy agreement with Student Roost, or any prior tenancy agreement with Student Roost, are not eligible for this offer.
16. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.
17. Student Roost reserves the right to withdraw or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.