

Referral - £150 cashback 2026/2027

These Terms and Conditions apply to all qualifying customers who successfully refer new customers for the 2026/27 academic year to live at Student Roost properties.

Definitions

Cashback Card – A pre-paid virtual payment card issued by Pluxee UK Ltd to qualifying customers for the purpose of receiving Cashback rewards under this incentive. The card is personal, non-transferable, and valid for one (1) year from the date of dispatch.

Cashback Payment – The £150 reward added to the qualifying customer’s Cashback Card for each successful referral made during the Entry Period, subject to these Terms and Conditions.

Overview

Customers who refer a person to live with Student Roost for the 2026/27 academic year between 00:01am GMT on 3 November 2025 to 11:59pm BST on 30 September 2026 (“Entry Period”) will receive £150 (one hundred and fifty) referral Cashback Payment, subject to these terms and conditions. No cash alternative is available.

Qualifying customers will receive £150 the Cashback Payment for each referred person during the Entry Period subject to Eligibility Criteria below.

Eligibility Criteria

To qualify, a customer must:

- be living with Student Roost during the 2025/26 academic year with a valid tenancy agreement or
- complete a room booking with Student Roost for the 2026/27 academic year;
- provide the customer’s Referral Code to the referred person;

AND the referred person must satisfy all the following conditions:

1. not have a tenancy agreement with Student Roost for the 2025/26 academic year; and
2. complete a room booking* with Student Roost for the 2026/27 academic year during the Entry Period for a minimum tenancy period of 30 weeks; and
3. enter the customer’s Referral Code in their booking application; and

4. be aged 18 years or older at the start of the 2026/27 tenancy period; and
5. be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
6. check-in to the property at the start of the 2026/27 tenancy period; and
7. be living with Student Roost on 24 October 2026 with a valid tenancy agreement and without having given Student Roost notice of cancellation.

* A booking is considered complete once the referred person has:

- Accepted the terms and conditions of Student Roost's 2026/27 tenancy agreement; and
- Paid the deposit (if applicable) and their first instalment; and
- Provided a signed Guarantee Agreement from their guarantor; and
- Passed cooling off/cancellation period without cancelling.

Reward Details

Cashback Payment will be paid to the Cashback Card.

A link to Cashback Card will be sent to qualifying customers in October 2026, via the email address provided to Student Roost during the room booking process (and no later than 31 December 2026 if checked in on or after 24 October 2026) provided that:

- i. The qualifying customer complied with all Eligibility Criteria above; and
- ii. The referred person has checked in and complied with all Eligibility Criteria above.

The Cashback Card is valid for one (1) year from the date of dispatch. The expiry date will be printed on the card.

Cashback Payment Schedule: Cashback Payments will be processed in scheduled batches. An initial payment batch may be issued in mid-October for qualifying customers whose referred persons have checked in by 1 October 2026, followed by a subsequent batch issued after 24 October 2026. Additional payment processing may occur towards the end of the year and should be no later than 31 December 2026.

Restrictions

- £150 cashback per qualifying referral during the Entry Period.
- No limit to the number of referrals.

- A referral cannot be counted if the referred person has already been referred by someone else.
- Qualifying customers in dual-occupancy rooms will receive one Cashback Card with Cashback Payment added for each successful referral.
- The Referral Code must be entered at the time of booking; retrospective claims cannot be accepted. The Referral Code can be found in the customer's account and may be given to multiple people to use.
- This offer excludes bookings for the 2026/27 academic year referred through a nomination agreement or a referral agreement or an agent.
- The offer cannot be applied retrospectively to customers whose Referrals have already booked a room with Student Roost for the 2026/27 academic year.
- Customers who are in rent arrears under their 2025/26 tenancy agreement with Student Roost, or any prior tenancy agreement with Student Roost, or who are otherwise in breach of their 2025/26 tenancy agreement, are not eligible for this offer.
- The Cashback Card is personal to the qualifying customer and non-transferable.
- Student Roost may, at its discretion, provide Cashback Payment through an alternative method, if for any reason it is unable to facilitate the Cashback Card. Request for any alternative methods will not be accepted.

Data Protection and Privacy

By giving your Referral Code to any person for use in their booking application with Student Roost qualifying customers give their consent to the sharing of their personal data – including full name, date of birth, email address, and postal address – with both Student Roost and Pluxee UK Ltd. solely for the specific purpose of issuing the Cashback Card and administering the Cashback Payment.

Qualifying customers acknowledge and agree:

- i. that they will keep the Security Information, used to access their Cashback Card, confidential and secure.
- ii. not to misuse or misappropriate this Security Information, and
- iii. not to share or disclose it to any other person, except as expressly permitted by this Agreement or the Card Terms and Conditions.

Qualifying customers have the right to withdraw their consent before their data is shared with Pluxee UK Ltd. This can be done either:

- through their account on the Student Roost portal (if applicable), or
- by contacting Student Roost directly at privacy@studentroost.co.uk

Once the data is shared with Pluxee UK Ltd, Student Roost is no longer able to withdraw consent on behalf of the customer. After data is shared, any requests to withdraw consent, exercise data subject rights, or delete personal data before or after registration with Pluxee UK Ltd, must be directed to Pluxee UK Ltd, who act as the independent data controller from that point onward.

General Terms

Rooms are subject to availability.

Student Roost accepts no responsibility for bookings not successfully completed during the Entry Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

Use of the card is subject to the terms and conditions of the card issuer and/or Pluxee UK Ltd. Student Roost shall not be liable for any loss, damage, or inconvenience arising from participation in this incentive or use of the card.

The decision to pay the Offer is at the absolute discretion of Student Roost. Student Roost reserves the right to withdraw or change this offer at any time.

Student Roost reserves the right to limit this offer to prevent unusual use and abuse. Where Student Roost suspects unusual use or abuse it reserves the right to suspend a customer's right to the offer.

Student Roost reserves the right to amend, withdraw, or extend offers at any time.

These terms and conditions are governed by English law and are subject to the exclusive jurisdiction of the English courts.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.

Version Control

Version: v2

Date: 21 November 2025

Summary: Cashback payment schedule updated

Status: Active

Version: [v1](#)

Date: 3 November 2025

Summary: Initial publication of Referral - £150 cashback 2026/2027 Terms and Conditions