

RoostNeo26 Offer, Free Apple MacBook Neo

1. The first 300 customers who make a room booking at any Student Roost property for the 2026/27 academic year between 2:00pm BST on 5 June 2026 and 17:00pm BST on 12 June 2026, or until all 300 promotional devices have been allocated, whichever occurs first ("Offer Period"), will receive an APPLE MacBook Neo laptop, subject to these terms and conditions.

2. There are only 300 APPLE MacBook Neo laptops available. This offer is open to new customers, existing customers who currently hold a tenancy agreement with Student Roost for the 2025/26 academic year, and customers booking through an approved Student Roost agent.

3. To qualify a customer must:

- complete a booking for the 2026/27 academic year at any Student Roost property during the Offer Period for either:
 - any Studio room type with any tenancy length; or
 - any room type with a tenancy period of 51 weeks; and
- enter the code ROOSTNEO26 in their booking application; and
- if applicable, make a booking through an approved Student Roost agent; and
- be aged 18 years or older at the start of the 2026/27 tenancy period; and
- be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
- check in to their Student Roost property on or before 20 October 2026; and
- if an existing customer, pay all rent instalments due and any other outstanding amounts or fees owed to Student Roost under their 2025/26 tenancy agreement; and
- not give notice to cancel their 2026/27 tenancy agreement.

For a booking to complete, the customer must have accepted the terms and conditions of Student Roost's 2026/27 tenancy agreement, paid the deposit (if any), their guarantor must have signed and returned the guarantee agreement and any applicable cooling off period must have expired without the customer giving notice of cancellation. Internet access is required.

4. Rooms are subject to availability.

5. This offer is available on:

- all Studio room types and tenancy lengths; and
- all room types with a tenancy length of 51 weeks.

All other room and tenancy combinations are excluded.

6. Eligibility for the offer will be determined by the date and time a booking is fully completed. Once all 300 APPLE MacBook Neo laptops have been allocated, the

offer will automatically close, regardless of whether the Offer Period has ended.

7. This offer cannot be applied retrospectively to customers who have already completed a room booking for the 2026/27 academic year.

8. This offer excludes bookings for the 2026/27 academic year referred through a nomination agreement or a referral agreement.

9. Only one APPLE MacBook Neo laptop is available per qualifying customer. Customers in dual occupancy rooms are only entitled to one device between them.

10. Qualifying customers will be contacted by email by 31 October 2026 with details regarding delivery of their APPLE MacBook Neo laptop, subject to the qualifying customer having checked in by 20 October 2026 and confirming their email address on check-in.

11. Customers who do not check in on or before 20 October 2026 will forfeit entitlement to the APPLE MacBook Neo laptop.

12. The APPLE MacBook Neo laptop is personal to the qualifying customer and is non-transferable.

13. Device colour is subject to availability and cannot be guaranteed. Student Roost reserves the right to allocate colours at its discretion.

14. Student Roost reserves the right to substitute the APPLE MacBook Neo laptop with an alternative item of equal or greater value if for any reason it is unable to procure the advertised device. No cash alternative is available.

15. By completing a room booking a customer gives their consent for their email address and contact details to be used by Student Roost and any third-party fulfilment provider for the purpose of contacting them and arranging delivery of the device.

16. If a customer cancels their 2026/27 tenancy agreement during the tenancy period they will forfeit entitlement to the APPLE MacBook Neo laptop. If the device has already been dispatched or delivered, Student Roost reserves the right to recover the device or charge the customer the retail value of the device.

17. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.

18. This offer can be used in conjunction with any other Student Roost offer or promotion unless expressly stated otherwise.

19. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.

20. Student Roost reserves the right to withdraw, amend or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.

Version control:

Version: v2

Date: 12/06/2026

Summary: Offer closed early across all sites.