

Sheffield 3 Supertram Annual Pass Promotion Terms & Conditions

1. The first 50 customers who make a room booking for a **51-Week Studio room at Sheffield 3** for the **2026/27 academic year** between **17:00 BST on 15 June 2026** and **23:59 BST on 31 August 2026**, or until all 50 promotional rewards have been allocated, whichever occurs first ("Offer Period"), will be entitled to receive a **Supertram Sheffield Annual Pass**, subject to these terms and conditions.
2. There are only **50 Supertram Sheffield Annual Passes** available. This offer is open to all booking audiences, including new customers, existing customers who currently hold a tenancy agreement with Student Roost for the 2025/26 academic year, and customers booking through an approved Student Roost agent. This offer is not available to customers booking through a nomination agreement.
3. To qualify, a customer must:
 - complete a booking for the 2026/27 academic year at Sheffield 3 during the Offer Period; and
 - book a Studio room at Sheffield 3; and
 - enter the code **S3Tram26** in their booking application; and
 - if applicable, make a booking through an approved Student Roost agent; and
 - be aged 18 years or older at the start of the 2026/27 tenancy period; and
 - be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and
 - check in to Sheffield 3 on or before **20 October 2026**; and
 - if an existing customer, pay all rent instalments due and any other outstanding amounts or fees owed to Student Roost under their 2025/26 tenancy agreement; and
 - not give notice to cancel their 2026/27 tenancy agreement.

For a booking to be completed, the customer must have accepted the terms and conditions of Student Roost's 2026/27 tenancy agreement, paid the deposit (if any), their guarantor must have signed and returned the guarantee agreement, and any applicable cooling-off period must have expired without the customer giving notice of cancellation. Internet access is required.

1. Rooms are subject to availability.

2. This offer is available only on **51-Week Studio room types at Sheffield 3** unless otherwise stated by Student Roost.
3. Eligibility for the offer will be determined by the date and time a booking is fully completed. Once all 50 promotional rewards have been allocated, the offer will automatically close, regardless of whether the Offer Period has ended.
4. This offer cannot be applied retrospectively to customers who have already completed a room booking for the 2026/27 academic year.
5. This offer excludes bookings for the 2026/27 academic year made through a **nomination agreement**.
6. Only one promotional reward is available per qualifying customer.
7. Following completion of the booking and expiry of any applicable cooling-off period, qualifying customers will be contacted by email regarding fulfilment of their Supertram Sheffield Annual Pass. The tram pass will be issued as a **physical pass**.
8. Customers who do not check in on or before **20 October 2026** will forfeit entitlement to the promotional reward.
9. The Supertram Sheffield Annual Pass is personal to the qualifying customer and is non-transferable. No cash alternative is available.
10. The Student Roost pass must be used only by the person named on the pass.
11. Customers must present one of the following valid student identification cards alongside their Student Roost pass when travelling:
 - TOTUM card;
 - NUS card;
 - Sheffield Hallam University student card; or
 - University of Sheffield student card.
1. The Supertram Sheffield Annual Pass is valid on all **tram and Tram Train services only** and is subject to the terms and conditions of Supertram Sheffield. Student Roost accepts no responsibility for any route restrictions, service interruptions, timetable changes, suspension, or withdrawal of services by Supertram Sheffield.
2. No refund or replacement will be provided for lost, stolen, defaced, damaged or unused passes.

3. Student Roost reserves the right to substitute the promotional reward with an alternative item or benefit of equal or greater value if, for any reason, it is unable to provide the advertised reward.
4. If a customer cancels their 2026/27 tenancy agreement during the tenancy period, they will forfeit entitlement to the promotional reward. If the reward has already been issued, Student Roost reserves the right to recover the reward or charge the customer the value of the benefit provided.
5. By completing a room booking, a customer gives their consent for their email address and contact details to be used by Student Roost and any third-party fulfilment provider for the purpose of administering the offer, contacting them regarding the reward and delivering the reward.
6. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
7. This offer can be used in conjunction with any other Student Roost offer or promotion unless expressly stated otherwise.
8. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.
9. Student Roost reserves the right to withdraw, amend or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.