

## **TRINITY SQUARE & YORK HOUSE TRAM PASS OFFER (2026/27) – TERMS & CONDITIONS**

1. The first 15 new customers who complete a booking for a studio room for the 2026/27 academic year at each of Trinity Square and York House will receive a free Nottingham Express Transit (NET) annual tram pass, subject to these terms and conditions. No cash alternative is available.

This offer is open from 17:00pm BST on 2 April 2026 until all the NET annual tram passes have been allocated or 17:00pm GMT on 30 April 2026, whichever is earlier (“Offer Period”).

2. To qualify a customer must:

a) complete a booking for a studio room for the 2026/27 academic year during the Offer Period at Trinity Square or York House, for a minimum tenancy period of 44 weeks, and if applicable, make the studio room booking through an approved Student Roost agent; and

b) For bookings made at York House, enter the code YHTRAM26 in their booking application or for bookings made at Trinity Square enter the code TSTRAM26 in their booking application; and

d) be aged 18 years or older at the start of the 2026/27 tenancy period; and

e) be undertaking a course of study at an institution of further and/or higher education in the United Kingdom during the 2026/27 academic year; and

f) check-in to Trinity Square or York House at the start of the 2026/27 tenancy and not have given notice of cancellation; and

g) pay the first rent instalment due under their 2026/27 tenancy agreement in cleared funds by the due date.

h) is only available to new customers, not existing or returning customers.

3. Studio bookings completed outside of the Offer Period are not eligible for this offer. Bookings made for a room type other than a studio room are not eligible for this offer.

4. Studio rooms are subject to availability.

5. Only one NET annual tram pass per qualifying customer is permitted. Customers in dual occupancy studios are only entitled to one NET annual tram pass.

6. This offer: (i) cannot be applied retrospectively to customers who have already completed a studio booking at Trinity Square or York House for the 2026/27 academic year; and (ii) excludes bookings for the 2026/27 academic year referred through a nomination or referral agreement.

7. Student Roost accepts no responsibility for bookings not successfully completed during the Offer Period due to a technical fault, technical malfunction, computer hardware or software failure, satellite, network or server failure of any kind.
8. There will be 15 NET annual tram passes for qualifying customers who book a room at Trinity Square and 15 NET annual tram passes available for qualifying customers who book a room at York House.
9. A code for the NET annual tram pass will be emailed to qualifying customers by 23:59pm BST on 20 October 2026 via the email address provided to Student Roost in the booking application. The code is redeemable solely on the NET app.
10. If the qualifying customer does not check-in to Trinity Square or York House at the start of the 2026/27 tenancy period they will forfeit entitlement to the NET annual tram pass.
11. If a customer does not pay the first rent instalment due under their 2026/27 tenancy agreement by the due date they will forfeit entitlement to the NET annual tram pass.
12. The NET annual tram pass is personal to the qualifying customer and non-transferable.
13. Use of the NET annual tram pass is subject to the terms and conditions of the issuing organisation. Student Roost is not liable for any loss or damage arising out of a qualifying customer's use of the NET annual tram pass.
14. Student Roost reserves the right to substitute the NET annual tram pass with an alternative item of equal value if for any reason it is unable to procure a NET annual tram pass. No cash alternative is available.
15. By completing a booking, a customer gives their consent for their email address and contact details to be: (i) used by Student Roost for the purpose of contacting them in connection with this offer; and (ii) shared with NET for the purposes of sending them a NET annual tram pass.
16. This offer cannot be used in conjunction with any other offer or promotion, excluding the Refer a Friend offer.
17. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English courts.
18. Student Roost reserves the right to withdraw or change the offer at any time.

Promoter: Student Roost, Alpha Tower, 14th Floor, Suffolk Street Queensway, Birmingham, B1 1TT.